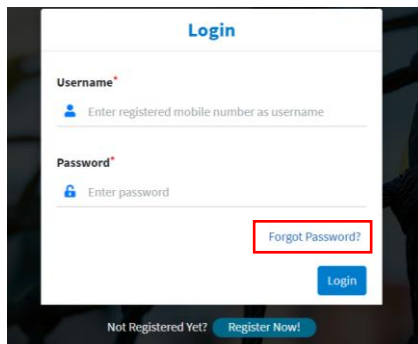


## How to recover password?

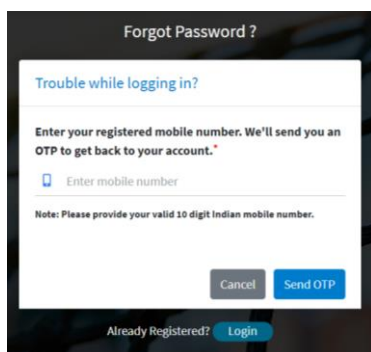
If you are trying to login and forgot your password, you can easily recover your password.

**Step 1: Click on “forgot password” link available on login page**



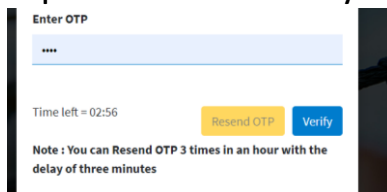
The image shows a login page with the title "Login". It has two input fields: "Username\*" with a hint "Enter registered mobile number as username" and "Password\*" with a hint "Enter password". A red box highlights the "Forgot Password?" link located below the password field. At the bottom right is a "Login" button. At the bottom left, there is a link "Not Registered Yet?" and a "Register Now!" button.

**Step 2: Enter your 10 digit registered mobile number. And click on Send OTP button**



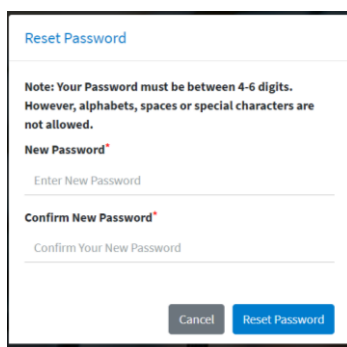
The image shows the "Forgot Password ?" screen. It has a sub-header "Trouble while logging in?". The main text says "Enter your registered mobile number. We'll send you an OTP to get back to your account.\*". Below this is an input field with a mobile phone icon and the hint "Enter mobile number". A note below the field says "Note: Please provide your valid 10 digit Indian mobile number.". At the bottom are "Cancel" and "Send OTP" buttons. At the very bottom, there is a link "Already Registered?" and a "Login" button.

**Step 3: Enter OTP received on your number**



The image shows the "Enter OTP" screen. It has an input field for the OTP with four asterisks as a hint. Below the field, it says "Time left = 02:56". There are "Resend OTP" and "Verify" buttons. A note at the bottom says "Note : You can Resend OTP 3 times in an hour with the delay of three minutes".

**Step4: Enter new password and click on reset password button. Done!**



The image shows the "Reset Password" screen. It has a note: "Note: Your Password must be between 4-6 digits. However, alphabets, spaces or special characters are not allowed.". Below this are two input fields: "New Password\*" with hint "Enter New Password" and "Confirm New Password\*" with hint "Confirm Your New Password". At the bottom are "Cancel" and "Reset Password" buttons.